

# GNC President's Letter

February 2010

GNC Members

This is my final Presidents Letter since my term as the President of the GNC Chapter ends February 2010. I want to take this opportunity to thank each of you and the officers for your support during my term and encourage you to continue to work with the incoming Officer's and to be involved with the Chapter.

As President I have been fortunate to meet more of my fellow members and it has been an honor to work with you. Being involved with the Community Service Events and the CPP Study Groups and much more that has taken place during my term has been so rewarding. I challenge all of you to set yourself a goal and pick something you can do to give back to the Community or become involved with the Chapter. Serving as an Officer is a great opportunity to enhance your leadership skills. Serving as a Volunteer or working with the Community is very rewarding and does not have to take a lot of your time. Think about it and if you have questions to help you make that decision, feel free to ask any of the officers, myself, or anyone else who has volunteered in the past.

Before writing this final letter, I had asked the officers to help compile a list of what was accomplished this year with the help of you and all the officers. I was actually astonished and wanted to share this with you. Below are some of the items accomplished during the March 2009 – February 2010 Officer term:

1. Created detailed officer duty descriptions to assist the incoming officers and anyone who considers these positions what would be their responsibilities
2. Created a Flow Chart of how each of the officers responsibilities affect one another and the membership
3. Created a Calendar of Events that was given to each officer to help them know when events, etc would take place.
4. Started a "Go Green" mentality by emailing Speaker evaluations and any other items where we could eliminate paper.
5. Created a By-Law committee made up of 3 member volunteers who helped to update the language in the By-Laws to be consistent and to combine some of the officer duties, reducing the number of officers and give the President a tie breaking vote as the By-Laws indicated.
6. The Treasurer, Chris Bennett, CPP, developed a project statement that was added to the treasurers report to give a month-to-month and cumulative accounting of the Chapter finances

7. The Treasurers report was added to the Members Only section of the website so all members would have access to this information.
8. Several Surveys were devised to get feedback from our membership so the Officers know what you are looking for. These surveys were:
  - Member Satisfaction
  - Non-Renewing Member
  - Member Company Information
9. Added a GNC Help Desk where members can send in Payroll questions they need answered and the Help Desk Administrator, Freddie Crespo, CPP would get volunteers to help answer those questions
10. We added Facebook to our website as another tool to help with communication among our members
11. A ROI was created to show members how they can achieve their RCH credits in this tough economic time.
12. We began networking with other Tennessee local chapters with the following:
  - Assisted the N. Miss Chapter (made up of Memphis members) with their first Statewide Conference, Tennessee's second
  - Began conversations with the Chattanooga and Knoxville Chapters regarding future Conferences and Chattanooga has agreed to host the 3<sup>rd</sup> TN Statewide Conference
  - The GNC President spoke at the November Chapter meeting in Chattanooga
  - The GNC President spoke at the November Chapter meeting in Knoxville
13. The GNC post office box was moved to the main post office on Royal Parkway to make the post office hours of operation more convenient for business
14. The GNC President was interviewed on Fox Channel 17 regarding the new Making Pay Work Tax Credit
15. The chapter was recognized or submitted articles to National's monthly PayTech publication on the following:
  - Presidents interview on Making Pay Work Tax Credit
  - Presidents Profile
  - Alicia Williams, CPP from Cummins, Inc receiving the Prism Award for Best Practices in Technology
  - Wendy Bradley of Civil Constructions was part of a Case Study on Payroll Savings using Time and Attendance in January
  - Barbara Hinshaw, FPC entered the individual NPW contest and was recognized for winning a Free Year End Seminar
  - The Chapter write-up on the Tennessee Baptist Children's Home Run4Kids Community Service
16. The Officers worked to determine the IRS status of our chapter so we can apply for a tax exempt status
17. Howard Wimsatt, CPP began our first set of Financial Statements to be used for filing our first 501c return due in April 2010

18. Held our first Chapter Mixer at LaHacienda in December 2009 which was a huge success
19. We taught over 800 students during NPW for Money Matters
20. Several officers and members attended the Leadership webinar
21. Donated items to Forward Fifty (Senior Citizens Home) that can be used for the plays they put on at their facility
22. Debra Neal, CPP, President Elect was asked to serve on the APA Certification Committee
23. Debra Neal, CPP was also asked if her quote could be used in the 2010 APA Library and you will see her name in this publication through out 2010.

I am sure I have left out something but as you can see the Chapter was very successful in its endeavors this past year.

Once again, I want to thank you for your continued support during my term and hope you will do the same for Debra Neal, CPP your incoming President, Wendy Bradley, your incoming President Elect and the other incoming officers. As I leave this office, I will take on the responsibility as Past President Elect to help mentor and be available to the new officer board where they may need it. I also want to say that I am still available to your, the membership, as your fellow member and friend.

Thank you for this wonderful opportunity to serve you.

Sherry Dwyer, CPP  
President, GNC Chapter