



**11:45 a.m. Registration and Buffet Line**

**12:00 pm Amy Duffer (President) Opening Remarks and Announcements**

- Recognition: Robert Buck & Katya Manning – Work on Study Group
  - Amy Duffer also recognized Charla Dailey, CPP for her work in helping find speakers.
- Career Opportunities – CHS & Ajax Turner – Payroll Administrator: DG – Payroll Specialist
- Chapter Awards at Congress: 3 awards: 3rd Place - Best Statewide, Honorable Mention – COTY, Honorable Mention – Chapter Pictorial
  - Amy Duffer thanked Lisa Wachter, CPP for her work in submitting the information for the awards.
- Tennessee Statewide is August 9-11, 2017 in Murfreesboro, TN
  - Lisa Wachter, CPP encouraged everyone to submit theme ideas for next year. Prizes like a free registration to the 2018 Statewide are given away. Theme ideas can be submitted to Lisa Wachter, CPP.
- **GNC Seminar – Full day is scheduled for Thursday, September 28. Limited seating is available so register early to reserve your spot! Additional details on our website and in the newsletter.**
  - Agent Scott Augenbaum of the FBI will be speaking on payroll fraud and Mark Roberts from Dale Carnegie Institute will be speaking on ‘Planning to Achieve Goals’ and ‘Managing Across Generations’.
- Study Group for CPP/FPC – **Classes Begin June 22! Member Cost \$60, Non-Member \$75.**
  - The weekly study group will meet at the BNA Center off of Briley Parkway.
- Upcoming National Events –
  - Payroll Tax Forum, Friday June 16<sup>th</sup>.
  - Garnishments Forum (Nashville), Wednesday, August 9.

**12:05 p.m. Valerie Phillips, CPP (Director of Membership): Membership Update**  
155 members/106 APA/74 CPP/8 FPC/2 CPA/6 SPHR/3 ADP-CPS/105 Companies

**12:07 p.m. Janet McReynolds, CPP (Secretary): Meeting Minutes Approval**  
Ann Marie Fleck, CPP & Lisa Wachter, CPP 2<sup>nd</sup>

**12:09 p.m. Bonetta Bond, FPC (Treasurer): Financial Report**  
\$16,060.06

**12:10 p.m. Lisa Odom, FPC (NPW): NPW Update**  
Lisa Odom, FPC reminded everyone to take the NPW survey. Prizes like a trip to Vegas & a paycheck will be awarded. The Nashville Chapter will also draw for gift card prizes. Send a picture of the finished survey to Lisa. NPW week is the first week of September and the Nashville Chapter will be going to a Sounds game on August 26<sup>th</sup> as part of the NPW celebration. Members need to register online & can also purchase tickets for family & friends for \$20 each.

**12:15 p.m. Amy Duffer Guest Speaker Introduction**

## **Guest Speaker: Vicki Hill, Mosaic Group**

### ***The Customer Experience***

Lisa Wachter, CPP presented Amy Duffer a certificate for Chapter Member of the Month for her hard work especially on the website.

Bonetta Bond, FPC will mail the gift cards to this month's winner and also to Vicki Hill.

**1:15 Amy Duffer (President): Closing Remarks and Adjournment**

**Next meeting: July 20, 2017**  
**Millennium Maxwell House Hotel**  
2025 Rosa L Parks Blvd, Nashville, TN 37228  
615-259-4343